

# SAFETY MATTERS AT MILLERS OILS

## WORKING IN PARTNERSHIP WITH YOU, TO HELP THE INDUSTRY STAY SAFE



Millers Oils continues to safely supply the essential products and services as required by all sectors of our industry.

To ensure the very highest standards of safety and welfare, we have introduced the following procedures to keep us ALL safe.

### DELIVERIES & COLLECTIONS AT MILLERS OILS SITE

- On arrival at site please head to goods in and ring the bell. To limit interaction with our employees after you have rung the bell at goods in, please return to and stay with your vehicle and a member of the logistic team will come to you. You will then be advised on where to proceed to.
- If paperwork cannot be signed, a member of staff will take your vehicle details and/or photograph, only if necessary to confirm receipt of goods.
- All non-Millers Oils based staff will have limited entry to Millers Oils site, permitted only for the use of welfare facilities with permission from a Millers Oils employee, you must then return to your vehicle.
- Whilst on site please remember to follow government guidance on good hygiene standards and social distancing.
- For everyone's use, hand sanitisers are located at all entrances and around site.



### AT OUR CUSTOMER'S PREMISES WE WILL:

- Follow all government guidance on good hygiene standards and social distancing.
- Our drivers will be polite and courteous as usual whilst encouraging you to maintain the recommended social distancing measures.
- Our drivers will only enter your premises to use welfare facilities with permission from a member of your staff.
- High standards of delivery and customer care will be maintained, doing the best to help our customers when requested.
- We will avoid using your equipment unless unavoidable.



**Working in partnership with you, keeping our industry safe**